



Financial and Privacy Statement

Donor Privacy Policy

The Food Bank of Siouxland respects your privacy and gratefully appreciates your support. We will not share or sell a donor's personal information with anyone else, nor send donor mailings on behalf of other organizations. We may use your personal information to contact you in the future.

We use third party vendors to process online and credit card transactions or donations. These parties maintain standards to meet PCI compliance guidelines and only request personally identifiable information for the sole purpose of providing us with the gift-processing service. To learn more about PCI Compliance please visit <https://www.pcisecuritystandards.org/index.php>. We do not, however, use such encryption during your day-to-day use of the site. Because our email correspondence is not encrypted, we advise you to never send financial information or credit card information via email.

Personal Information

The Food Bank of Siouxland respects the privacy of our site visitors and handles any information you provide us with care. If you donate or request information online, you may be asked to provide some personal information, including but not limited to your name, address, telephone number, email address, subject of inquiry, and, where appropriate, credit card number.

We use this information to send you updates and useful information about our programs and our work, enhancing website operation, for statistical purposes, and for overall systems administration. Your information may be added to our donor database, but this information *will not be sold to or traded with other organizations or companies*. We may use your personal information to contact you in the future.

You also may decide to send us personally identifying information, for example, in an electronic mail message containing a question or comment, or by filling out a web form that provides us this information. (For security purposes, credit card information should NEVER be emailed to us.) We use personally identifying information from email primarily to respond to your requests. We may forward your email to other employees who are better able to answer your questions. And we may also use your email to contact you in the future about our programs that may be of interest.

We recognize that you may wish to limit the ways in which we contact you. You may opt out of receiving specific types of communication (telephone, email, SMS/text, print mail) or the frequency of which you receive print mail. If at any time you wish to change our communication preferences with you or be removed from any of our communications simply contact us by phone at 712-255-9741 or via e-mail at: info@siouxlandfoodbank.org and we will gladly accommodate your request.

Cookies and Computer Information

When you visit our site, our third-party hosting company may place a "cookie" (a text file containing a randomly assigned number) on your computer so that we and/or third-parties have the ability to customize the look and feel of this site for you. You are always free to set your browser to notify you when a cookie is sent or to decline our cookies if your browser permits, although doing so may impede your use of certain site features. Using embedded tracking technology, we may also collect a variety of other information regarding your usage of the site, including, but not limited to, your IP address, your username, your session ID, browser type, viewed web pages, and referring web pages used to access our site.

The personal information collected from you pursuant to this Privacy Policy may be used to respond to your inquiries, to determine your satisfaction with your visit and to customize our future interactions to meet your needs. The information about your computer and/or your mobile device may be used to analyze marketing statistics, identify trends and continually improve the way in which we serve you.

Use of Text and Images

If you would like to publish information that you find on our website, please email info@siouxlandfoodbank.org with your request.

Thank You

If you have any questions or concerns about any of this information or the protection of your privacy while visiting our site, please feel free to contact us. Thank you for reading this privacy policy and visiting our website.

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